Essential Roofer Checklist

30 Essential Points You MUST Check Before Choosing a Roofer!

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	of Choice	Sunstate Roofing Services
1. Are they QBCC licensed?- Oversee and direct all work to ensure the work is of a high standard and free of defects. Complies with the correct plans and specifications and building codes.		\checkmark
2. Are they insured? Do they have work cover, public liability, and property insurance?		\checkmark
3. Have safety precautions in place to abide with WHS requirements?		\checkmark
4. Provide a contract to be signed with scope of works?		\checkmark
5. Do they have a private certified assessor?		\checkmark
6. Organise all forms required, building approvals necessary and QBCC home warranty insurance?		\checkmark
7. Obtain an engineering certificate 12 if applicable and provide a form 21 to council submitted on your behalf?		\checkmark
8. Use genuine Colorbond Steel products and material?		\checkmark
9. Are they local to the area and have a local office?		\checkmark
10 Use licensed and insured contractors?		

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	Choice	Services
11. Do they support the local community - sponsorships, purchase from local vendors and suppliers?		✓
12. Have an understand of the building code and have a certificate IV in building and construction?		\checkmark
13. Are they friendly and feel trustworthy?		✓
14. Do they have experience in the industry and have been well established for many years?		\checkmark
15. Have a good reputation in the area, Facebook and Google Reviews?		\checkmark
16. Do they have client testimonials/ Google reviews? If so how many 5-star Google reviews do they have?		\checkmark
17. Do they have local houses you can drive past to vie jobs completed?		\checkmark
18. Do they have social media: Facebook, Instagram, and YouTube?		\checkmark
19. Is administration easily contactable?		✓
20. Offer free detailed quotes and professional roof report?		✓

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	Choice	Services
21. Excellent communication via phone, text message and email?		\checkmark
22. Provide complete transparency of roofing procedure? i.e. folder of procedures, warranties, and roof replacement processes?		\checkmark
23. Do they have employee standards i.e. No smoking, are respectful and display correct behaviour onsite?		\checkmark
24. Do they run through the quote and scope of works for a complete understanding of the works?		\checkmark
25. Do they organise all co-ordination of licensed trades for the roofing works?		\checkmark
26. Do they provide service reconnection of any electrical wiring, solar panels, and hot water systems with licensed trades?		\checkmark
27. Maintain a safe and tidy workplace and remove all rubbish in a timely manner?		\checkmark
28. Do they provide before and after photos or videos of previous jobs?		\checkmark
29. Provide a completion folder with all required documents at completion of works with photos and drone footage?		\checkmark
30. Do they have branding and a website?		\checkmark

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Have More Questions? Let Us Help!

Have any questions about this checklist? Contact our friendly team today on 07 5370 9444 or via email at contactus@sunstateroofing.com.au.

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